

# Gibtelecom

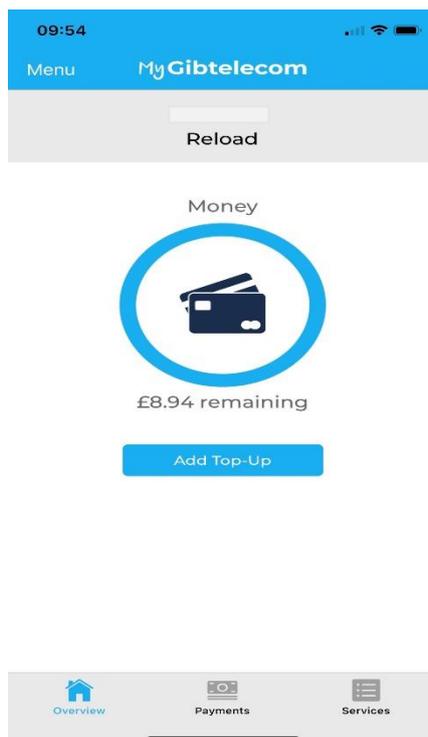
## INSTRUCTION GUIDE: How to reload via the 'My Gibtelecom' app

In order to reload using the "My Gibtelecom" app please ensure you already have the app downloaded and installed from either the Android Play Store or the Apple App Store.

**Step 1:** Open the "My Gibtelecom" app and log in using the e-mail and password you registered with.

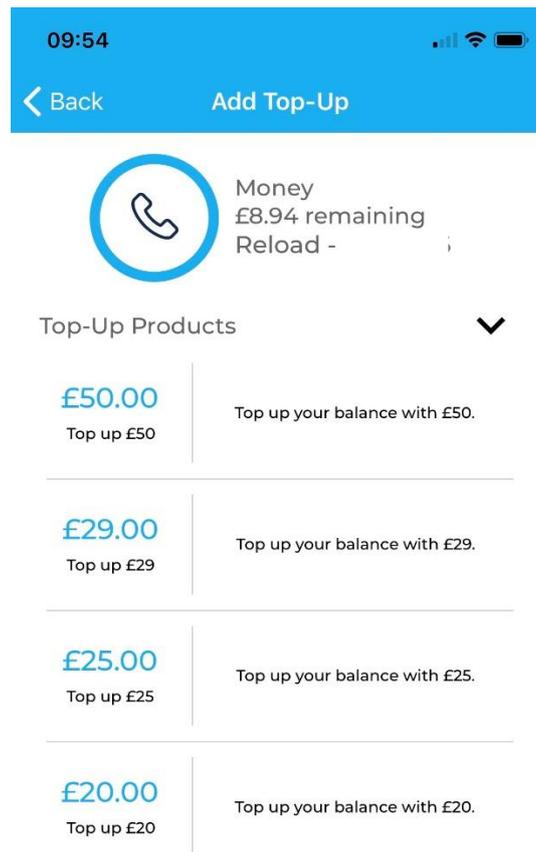


**Step 2:** Once in the app press "Add Top-Up".



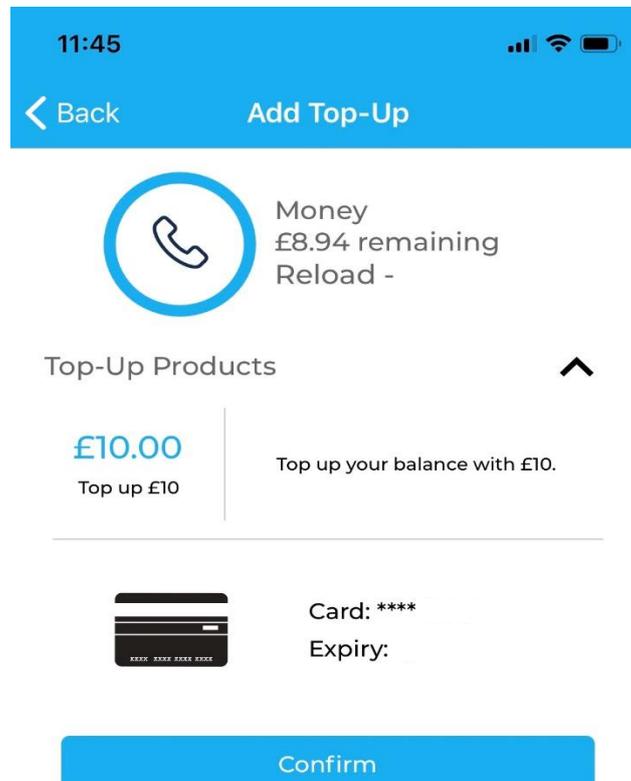
**Step 3:**

Select the amount you wish to top up. (If you want to add data you will need to select 'Services' and 'Add Top-Up' in the home screen of the app)



**Step 4:**

Confirm your payment card details and ensure the top-up amount is correct then press 'Confirm'. Your reload will now be complete.



You will receive an email confirming your top-up has been successful.



Tue 31/03/2020 10:07

support@worldpay.com

Your MyGibtelecom worldpay receipt

To

Your transaction has been processed by Worldpay, on behalf of Gibtelecom.

### **Transaction details:**

*Transaction for the value of:*

*Description:* Payment method set to card.

*From:* Gibtelecom.

*Worldpay's transaction ID:*

This is not a tax receipt.

Your payment is securely processed by **WorldPay**.